



Get started with Marathon Health

The Marathon Health patient portal and mobile app are powerful tools to help you conveniently manage your healthcare needs. This guide walks you through the process of creating your account and exploring all features.

STEP 1

Web-based patient portal

- Visit my.marathon.health
- Click “New? Register Now”
- Proceed to step 2

OR

Mobile app

Scan the QR code below or follow these steps to download from Apple App or Google Play store

- Search for “Marathon Health” in the search bar
- Locate the Marathon Health app and tap on it
- Press the “Download” or “Install” button to begin installing the app
- Once the app is successfully downloaded and installed, you’ll find the icon on your home screen
- Proceed to step 2



STEP 2

Enter the following information to create your secure online account

- First and Last name
- Email address
- Social Security Number (Not required but will improve the account creation process.)
- Date of birth
- Home address and phone number
- Client name
- Once complete, you will receive a confirmation email to complete the registration and log in to schedule your first appointment

Marathon Health must verify with your employer/union that you are eligible for this benefit. Marathon Health is required by law to maintain the privacy and security of your protected health information under the Health Insurance Portability and Accountability Act. We will not share any personally identifiable information with your employer.

Key features

- **Appointment scheduling:** Book appointments with your provider
- **Video visits:** Meet virtually with your care team
- **Messaging:** Communicate securely with your care team¹
- **Medications:** Manage your prescriptions and request refills¹
- **Health records:** Easily access your medical records
- **Incentives:** Earn rewards by prioritizing your health²



1. Features may vary depending on the patient and available services.
2. Check with your health center to see what incentives are available to you.