

# VIRTUAL CARE - WE ARE HERE FOR YOU. Access to the right care when you need it

Your Paladina Health team is here for you as you face this challenging time and changes in your daily routine due to COVID-19. Access Virtual Care from the comfort and protection of your home by setting up a Virtual Care appointment.

Call your Paladina Health office to schedule an appointment or if you have health concerns. We will assess your symptoms and direct you to the right care, appointment type, and referral, if necessary.

### **Benefits of Virtual Care:**

- + Convenient and secure app
  - Schedule an appointment time. No waiting in a queue.
  - Use any computer or mobile device.
  - Works in any browser. No plug-ins.
- + Comprehensive care
  - Available to new and existing patients.
  - If you are a current patient, our providers have access to your clinical history.

#### + Follow-up

- Our providers can schedule a follow-up

## Need help to jump start Virtual Care?

Call Paladina Health Member Services at (866) 808-6005, option 3 or visit my.paladinahealth.com to find an office near you.

## Features of Virtual Care:

- + 24x7 access
- + Online appointments
- + Secure messaging
- + Phone visits
- + Video visits
- + No cost

